

Jamie Wayman Director

June 28, 2023

NOTICE OF DATA SECURITY BREACH

The Tennessee Consolidated Retirement System is writing to alert you that your personal information was included in a data security breach experienced by MOVEit, a file transfer software utilized by Pension Benefits Information (PBI), a vendor that TCRS contracts for services. Files that contain personal information were accessed by unauthorized third parties as part of this breach.

PBI is a national company that audits address and death records. TCRS uses PBI to verify retiree information to prevent overpayments. Retiree personal information that TCRS submitted to PBI utilizing MOVEit Transfer was accessed through a breach. The personal information included name, social security, date of birth, and mailing address. No banking or payment information was included in the files accessed.

TCRS has verified that the data breach was contained to the information provided to PBI via MOVEit Transfer and had no impact on TCRS Self-Service. Because TCRS takes the security of personal information very seriously, our team has been closely monitoring Retiree Self-Service for suspicious activity.

TCRS understands the impact this unfortunate event may have on our members. We are notifying you with this letter so that you can take actions along with our efforts to minimize potential harm. We are working with State and Federal law enforcement to ensure all efforts are made to protect our members' information.

PBI has taken the added precaution of offering you access to credit monitoring and identify restoration services provided by Kroll. These services include fraud consultation and identity theft restoration services. There will be no cost to you for these services, but you will need to complete the activation process. You will receive a letter directly from PBI no later than July 15 with information on how to use these services. We strongly encourage you to take advantage of these resources.

Until you receive the letter from PBI, we encourage you to take some basic precautions including reviewing your accounts and credit history for recent signs of unauthorized transactions or activity. If you suspect you are a victim of identity theft or fraud, you can contact your local police. You can also access additional information online from the Federal Trade Commission on how to protect your identity at consumer.gov/idtheft.

TCRS will continue to share information related to this data security incident online at RetireReadyTN.gov > For Retirees.

Sincerely,

Jamie Wayman

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Director, TCRS